



UniADMS

Automotive Dealer
Management System



UniADMS

Manage your Business Growth

A Product of Unisoft India Pvt Ltd

www.unisoftindia.com



About Us

UNISOFT INDIA Pvt Ltd, incorporated in 1998 as part of the Sona Group of Companies, is a software solution provider based in Bangalore, INDIA.

UNISOFT INDIA is a techno savvy management group founded by a set of determined people having rich experience in technical know-how, sales, service & management. Ever since its inception, the company is providing excellent value-added services in Software products for business.

UniADMS is conceived by a think tank of senior members with over a decade of experience in automotive dealership functions and software development.

About UniADMS

This product is designed to meet the increasing demands of Automotive Service Function for the dealership and facilitate business growth. It should help in maximizing productivity and efficiency of the service centre and improve the effectiveness of service staff in serving their customers.

Auto dealers use software which is generally supplied by manufacturers which are mostly "vehicle sales" centric and may not cater to the entire needs of the dealership function and particularly the coverage of service function. Service function is the focal point of UniADMS software. It also includes sales & spare parts functions of the dealership.

Product Objective

Provide the dealership with an integrated software product to manage vehicle sales, service workshop functions right from scheduling appointments (service booking) to post service follow up and spare parts.

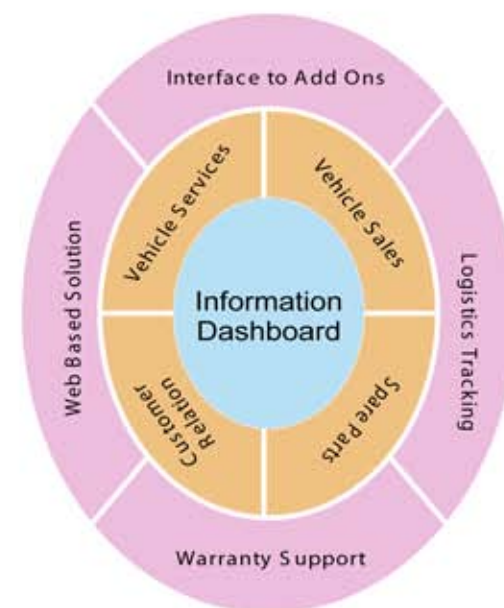
Include and automate all functionalities of Service starting from appointment, vehicle receiving, workshop loading, job processing, billing, delivery, warranty, estimates, schemes/campaigns, contracts, recalls and post service follow up thus covering the entire gamut of the value chain in service.

Interface to Accounting and HR functions.

Provide information to all users and management with an effective MIS and Information dashboard.

Features

- Convenient slots for appointments & walk-in customers.
- Proactive job progress monitoring to answer customer queries.
- Alert mechanism for inevitable delays, cost over-runs.
- Least data entry by picking up data from source like Appointment, Estimate, Contract ensuring minimal waiting time before customer gets attention.
- "Up selling" of schemes, campaigns, pending jobs during receiving by alerts based on previous service history & recommended maintenance schedules
- Multi-resource scheduling by linking bays/technicians to workshop resources. Dynamic Job clocking by technicians
- Predefined lists for Customer concerns, Job requests, Operations manual, Spare parts catalog and Masters.
- Post follow-up service alerts for scheduled maintenance.
- Information Dashboard from a single source to manage service functions.
- Standard reports & inquiries



Functionalities

Though the major focus is on the service function, it is intended to cover basic functions of vehicle sales & spare parts function.

Vehicle Sales

Order planning

Proposed orders based on sales trend, forecast, stock & previous orders.

Finalize color breakup for variants.

Confirm & print order sheet

Upload / Create order confirmation details

Vehicle receiving & stock creation

Upload / Create vehicle despatch data.

Create stock record location wise & Stock transfer

Sales

Vehicle booking.

Invoicing & delivery



Vehicle Service

Appointments / Service booking

Record customer complaints (concerns) & jobs to be carried out

Verify availability of spare parts & resources.

Prompt pending jobs, schemes/campaigns.

Calculate approximate repair/service charges

Confirm appointment date & time.

Receiving customer & vehicle

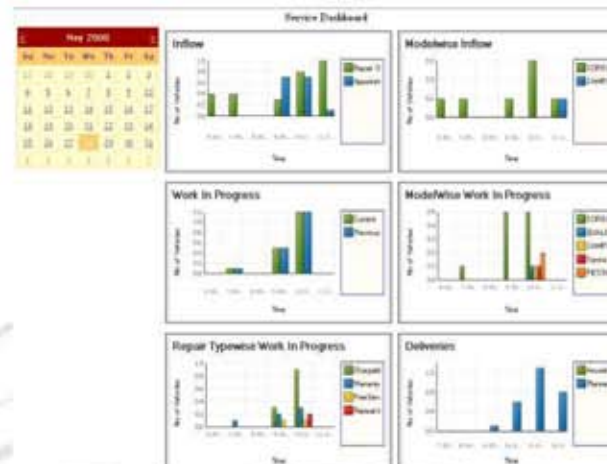
Record vehicle condition, inventory & Odometer reading

Display & confirm vehicle details/customer details & repair history

Record customer complaints, jobs to be done & instructions.

Calculate approx. repair charges, decide delivery date & time

Print Repair Order with acknowledge slip.



Job Processing

Workshop shift scheduling

Preparation of repair operations list & allocation to technicians

Indent materials/parts

Record job execution details

Identify free service/warranty & jobs to be charged to customer

Close Repair Order

Vehicle delivery & Billing

Calculate Repair/service Charges

Print Repair Invoice

Generate Gate pass

Post Service Follow-up

Record Customer feedback

Maintenance Reminders

Invitation & Follow-up Letters

Communication on Promos/campaigns

Other modules

Service Estimate

Contracts

Spare Parts

Order planning

- Display sales trend & previous orders.
- Create & confirm proposed order quantity
- Receiving & stock creation
- Upload/Create spare parts despatch data.
- Create stock record.

Sales

- Parts issued to workshop & returns
- Counter sales invoice.

Benefits of UniADMS

- Meeting customer expectations
- Enhancement of customer satisfaction
- Improved customer retention
- Improved W
- Business growth.



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UNISOFT (INDIA) PVT . LTD.
#6, 2nd floor, 5th Cross 1st Main
N.S Palya , Industrial Area , B.T.M Layout
Bannerghatta Road , Bangalore-560076
PH : 91-80-26685859
Fax : 91-80-26688327

sales@unisoftindia.net
info@unisoftindia.net
www.unisoftindia.net